The article analyzes the experience of using the cultural heritage by the disabled people. It presents the Russian experience of making use of museum communication means in working with the disabled, including the experience of Eastern Siberia. Traditional and innovative adaptation mechanisms involving the museum exhibition complexes availability are described. The authors argue that modern museum technologies have a great impact on the society’s adequate attitude towards the disabled. As cultural institutions the museums have a particular potential in the field of socio-cultural adaptation of the disabled people.

Keywords: integration; adaptive approach; museum art-therapy; museum-reserves; museum technology of socio-cultural adaptation.

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Research area: culture studies.

Introduction

The disabled people around the world are involved in all spheres of social life and use its achievements. This article summarizes the experience of the disabled people’s participation in museum activities. It is known that in modern conditions museums act as cultural and scientific-and-educational centres, they develop and adapt to the changing socio-cultural space and the world museum community. The Russian researchers I.N. Donina, O.N. Shelegina, et al. note that as cultural institutions museums have a particular potential in the field of the disabled people’s socio-cultural adaptation, tolerance development, and they are considered a vector of further development (Donina, 2014; Shelegina, 2012).

While developing the programmes for the disabled the Russian museums use innovative methods (audio-tours, tailored tours, museum and art-therapy) with great potential of using visual art and museum environment for a personality’s harmonization. They favour the development of an ability of self-expression and self-knowledge, achievement of positive changes in a human’s emotional, intellectual, and personal development.
Museums make use of museum-pedagogical and universal design technologies when working with children from low-income families, orphans, and disabled teenagers.

Legislative and regulatory frameworks, governing the relationship of the museums with the disabled, are guaranteed in current international and domestic legislation. In 2011 the state programme “Accessible environment” was adopted in the Russian Federation (RF) for the period of 2011-2015. Development of normative legal documents, provision of the conditions of accessibility of social infrastructure objects, creation of favorable conditions for the integration of the disabled into the society are priority objectives of this programme.

The conception of the museum activities development in the Russian Federation till 2020 formulates the need to provide the museums with equipment, enabling the disabled people to visit and participate in the museum programmes.

**Domestic experience**

Russian museums have been developing cultural and educational programmes of acute social orientation, introducing special methods of serving the disabled people of different categories into their practice. For example, the recreation therapists of “Reakomp”, the Institute of All-Russian Society of the Blind, and the staff of the State Darwin Museum (Moscow) have successfully tested the methodology of social and cultural rehabilitation of the disabled by means of the museum facilities in the Moscow Association “Moscow City Museum”, The Timiryazev State Biological Museum, the Moscow State Museum “Bourganov’s House”, the Pushkin State Museum, etc. (Van’shin, Van’shina, 2009). The State Darwin Museum or “Museum without Barriers” runs special tours for children with mental activity disorders (an individual programme, taking the extent of the disease and age into account, is prepared for each group), sightseeing tours of the museum for wheelchair users, sightseeing tours of the main exhibition for the disabled people with the musculoskeletal system disorders, sightseeing tours of the main exhibition for the blind and visually impaired people while using a relief-graphic guide, sightseeing tours of the main exhibition for the visitors with hearing disorders (sign language, provision with a text version of the tour), sightseeing tours of the main exhibition for the disabled pensioners. A sightseeing tour implies relief-graphic aids: stuffed animals and birds, pieces of mammals’ fur and skin can be touched. The museum hosts such interactive sessions and workshops displaying various forms of life as “Metamorphosis of a Butterfly”, “Life of the Insects”, and “Evolution of the Organic World”. There is an electromagnetic two-circuit converter in the cinema hall of the State Darwin Museum. It is designed to transfer voice messages and music to hearing impaired visitors who have hearing devices with the “phone” mode, thus making it possible for the disabled visitors to actively participate in the events and celebrations of the museum.

Implementation of the projects has resulted in the appearance of the area without barriers in the museum surroundings. In the Russian Museum (Saint-Petersburg) both long-term and short-term programmes of the museum art therapy classes are put into practice. The classes favour social adaptation and rehabilitation of the disabled children and people in difficult life situations by means of museum environment, learning and fine arts classes. In 2012 the Russian Museum introduced a programme of organizing an available cultural and educational environment for the disabled people as well as for adolescents and young people in difficult life situations. 21 projects were implemented in the course of a year. 1650 people participated in these projects, and namely:
orphaned children living in orphan asylums of St. Petersburg and Leningrad oblast;
- persons with disabilities of locomotor apparatus at the age from 4 to declining years;
- visually impaired and blind children, adults;
- deaf and hearing impaired children and adults;
- mentally challenged children, adolescents and young people;
- children suffering from severe mental diseases;
- adults with a psychiatric diagnosis;
- young drug addicts under rehabilitation and their families;
- young delinquents from specialized educational institutions.

In the thesis “Museums in the disabled people’s socio-cultural adaptation” I.N. Donina examined the use of museum-pedagogical technology in the process of socio-cultural adaptation of the disabled and developed a number of recommendations for carrying out cultural and educational activities while taking the museum visitors’ physical, sensory and mental limitations into account. According to I.N. Donina, “a currently leading method for interacting with the individuals with hearing disorders is the method of oral discourse, consisting of several techniques, the techniques being pronunciation (basing upon visual analyzer, when a visitor sees a museum educator’s clear articulation); finger spelling when a certain combination of fingers stands for a certain sound; demonstration; captions. The author suggests displaying bright, eye-catching exhibits with a small number of minor details for this category of visitors. Interaction with the audience with visual disabilities implies awareness of possible mixed composition of groups, including visually impaired visitors and those with residual vision and totally blind. The audience with impaired visual perception can be also offered the method of tiflocommenting, description, or, in western terminology, audio-description for the blind” (Donina, 2014, p. 89-90).

Unlike other cultural institutions, museum-reserves are designed to preserve the integrity of architectural, archaeological or memorial monuments, historic areas, including unique cultural and natural landscapes, historic urban and rural settlements, and lifestyle of the population living in historic areas. Museum-reserves actively involve children. They constantly work with them and participate in the programmes of school education. They organize various holidays for the local population, participate in many activities of cultural and educational services, and take a part of social concerns of serving the elderly upon themselves. For example, the state historical-architectural, art and landscape museum-reserve “Tsaritsyno” (Moscow) implements more than 17 interactive educational programmes and workshops for the disabled visitors. “See the picture”, a special educational programme for people with visual disabilities – blind and visually impaired visitors of any age – are worth mentioning. The visitors are immersed into the atmosphere of the late XVIII century with the help of a guide’s story and tiflocommenting, as well as tactile inspection of interior parts, sculpted portraits of emperors, grand princes and artists of the XVIII century.

Moreover, the technical equipment of the museum meets all modern regulations and requirements of the Federal law No. 181-FZ dated 24.11.1995 (amended on 29.06.2015) “On social protection of invalids in the Russian Federation”. Thus, there appeared elevators and lifts, ramps and handrails, parking spaces for the disabled people’s private vehicles for those who have difficulties while moving. Toilet cubicles for wheelchair users are equipped with the devices for the disabled as well as with a panic alarm.
button. Free chair-walkers are provided for use during the tours and individual exploration of the Grand Palace and the Bread House; individual wheelchairs are provided for moving around the territory.

A relief map of the central part of the Palace and Park ensemble territory and an album of notation conventions written in Braille (available for free when asking an administrator at the Tour Desk in the Visitor Centre and the Front entrance lobby) are developed for visually impaired visitors. There are also the models of the “Tsaritsino” Palace and Park ensemble on the palace part of the territory. Permanent exhibits in the Grand Palace and the Bread House have captions in Braille.

Moreover, special equipment to amplify sound is installed for the museum visitors with hearing impairments, the equipment being the Aurica induction system and induction magnetic loops to enhance the sound signal to the hearing aid when using the audio guide.

**The experience of Siberian museums**

The Russian museums have accumulated some experience of interdepartmental cooperation. So, the Russian Museum has been implementing the “The Art Museum Volunteers’ School” educational project aiming at training the specialists of social work and senior students of humanitarian universities within the “Development of the art therapy methods and their practical application” programme. The State Darwin Museum closely cooperates with the centres of social service for the citizens of advanced age and the disabled of St. Petersburg (Ibid., p. 100).

The “Tomskai Pisanitsa” State Historical-Cultural and Natural Museum-Preserve (Kemerovo) in collaboration with the State Russian Museum holds awareness-raising and training seminars on art therapy in culture and education (Bulgakova, 2015). To integrate and adapt the disabled in the society the museum network cooperates with the local authorities, social welfare bodies, volunteers and educational institutions. The staff of the “Tomskai Pisanitsa” museum-preserve in cooperation with the psychologists of the social rehabilitation center for the underage has developed an innovative programme of the museum art therapeutic workshop “Live drawings” (Ibid.).

Siberian museums contribute to the process of rehabilitation, social adaptation and integration of mentally or physically challenged children and adults. For example, the State Historical and Ethnographic Museum-Reserve “Shushenskoe” in Krasnoyarsk krai systematically invites to its educational programmes (“A Young Family in the Museum”, “A Day in the Museum” (for inmates of children’s homes), “To Hear with the Heart” (for the disabled children)). In 2014 the number of such events was 278 with 6579 visitors. In 2013 the summer ethnographic event for the teens at risk “Summer-2013” was organized at the museum. 18 events were held during that year, they were attended by 1221 visitors. The same year the museum-reserve “Shushenskoe” organized the “Shushenskaia Lad’ia” (“Shushenskaia Castle”) regional chess tournament for the inmates of children’s homes of the southern regions of Krasnoyarsk krai and veterans of sport.

The territory of the architectural-ethnographic museum “Angarskaia Derevnia” (“The Angara Village”) in Irkutsk oblast also hosts festivals and morning performances for the socially unprotected citizens (A Young Family Day, Christmas parties for kids, “Help a child and save the world” marathon, charity tours). This is presented in Table 1 providing the information about the museum activities for the certain categories of visitors in 2014.
Conclusion

The analysis of the Russian museums’ activity on the disabled persons’ adaptation to socio-cultural environment proves its relevance for the disabled, their adaptation to socio-cultural rehabilitation and adaptation in the society, arrangement of new conditions for perception of the museum environment, realization of children’s creativity and overcoming of socio-cultural isolation of the disabled. Although such museum activity has important scientific and practical significance, the experience of the Russian museums is only at the start of generalization and requires a separate research.

Practical experience of the Siberian museums in implementation of cultural and educational initiatives for the disabled has revealed a number of issues to be solved. Firstly, it is necessary to improve technical equipment of the museums, including audiovisual and information equipment, interactive funds of objects such as replicas, dummies and models, items necessary for interpretation of the exhibition space. Secondly, interactive areas for creative activities should be arranged in the museums. Thirdly, the forms of targeted work with the disabled should be widely introduced.

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Музейные технологии социальной адаптации людей с ограниченными возможностями в Российской Федерации

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В статье проанализирован опыт использования культурного наследия для людей с ограниченными возможностями. Изучен российский опыт, в том числе и Восточной Сибири, применения средств музеиной коммуникации работоспособными инвалидами. Рассмотрены традиционные и инновационные механизмы адаптации, предполагающие доступность музеинных экспозиционных комплексов. Авторы считают, что современные музеинные технологии оказывают большое влияние на адекватное отношение общества к лицам с ограниченными возможностями, а музей как учреждение культуры обладает особым потенциалом в области социокультурной адаптации инвалидов.

Ключевые слова: интеграция, адаптационный подход, музеиная арт-терапия, музеи-заповедники, музеиная технология социокультурной адаптации.

Научная специальность: 24.00.00 – культурология.